

## Protect Your Cyberbanking Account with Suspend Account Feature

Sneaky cyber scammers can lurk in the shadowy corners of cyberspace, waiting to prey on unsuspecting victims.

Protecting your account and safeguarding your interest remain our top priority.

Equip yourself with these **6 security tips** to safeguard yourself and bank online with a peace of mind.

### 1. Protect Your Personal Information

- ✓ Never disclose your banking credentials to third parties. Remember, BEA SG staff will never ask you for your login details or OTPs.
- ✓ Use a different PIN or password for web-based services.
- ✓ Be aware of what information you share on social media.

### 2. Protect Your Device

- ✓ Only download apps from official app stores such as the Apple App Store or Google Play Store.
- ✓ Enable automatic updates for your device's apps and operating system.
- ✓ Install the latest antivirus software.

### 3. Stay Web Savvy

- ✓ Always visit our website by typing the URL directly into your browser's address bar.
- ✓ Verify suspicious requests by contacting BEA SG directly through our official contact numbers or channels.
- ✓ Stay informed of the latest cybersecurity news.

### 4. Stay Informed of Your Transaction Activities

- ✓ Keep your contact information with BEA SG up-to-date and receive all outgoing transaction notifications.
- ✓ Verify the intended recipient before completing payment transactions or high-risk activities.
- ✓ Report any unauthorized account activities to BEA SG immediately.

### 5. Beware of Phishing

- ✓ Never click on suspicious links and attachments in emails and SMS.
- ✓ Exercise caution when replying to unsolicited emails and SMS.
- ✓ Be wary of social media advertisements or emails that may direct you to phishing sites imitating the official website or electronic payment portal.

### 6. Beware of Public Wi-fi

- ✓ Do not perform online transactions on public or shared devices.
- ✓ Avoid performing online transactions on public Wi-fi.
- ✓ Ensure you use a secured connection (https) if you absolutely need to use public Wi-fi.

## Introducing the Suspend Account feature



If you suspect that your Cyberbanking Account has been compromised, you can suspend your Cyberbanking Account in **2 simple steps**:

1. Login to your Cyberbanking Account via Web or BEA SG Mobile App.
2. Suspend your Cyberbanking Account as follows:
  - **Via Web:** Click **My Details >> Suspend Account >> Yes**
  - **Via App:** Click **Hamburger Menu (3 dots)** at top left-hand corner >> **Settings >> Suspend Account >> Yes**

Your Cyberbanking Account will be suspended immediately and you will not be able to login to the Account. To re-activate the Account, please visit our Branch.

For more information, call our Cyberbanking hotline 6602 7878 today.

Stay vigilant and stay safe.