

# NOTICE

With Phase 2 of Safe Re-opening from 19 June 2020, more businesses will resume operation and customers can also look forward to expanded access to in-person services. While financial institutions will be permitted to resume in-person meetings with customers, these meetings must be with prior appointment basis.

Singapore Branch will be taking steps to progressively have more staff returned to their work premises to meet their customers, business and operational needs. However, staff who can work effectively from home will continue to do so. The Branch will continue to enhance our ability to operate in the current pandemic and remain resilient in doing our part to contain the spread of COVID-19 infections in the community. We therefore strongly encourage all customers to observe Safe Management measures including wearing of masks, temperature taking, adhering to safe distancing and using SafeEntry when they visit the Branch.

**With effect from 24 June 2020, customers can look forward to resumption of all banking services and normal banking operation hours.**

Note: Customers without a mask and who fail to Check-In through SafeEntry will be denied entry to our premises.

Thank you.

24 June 2020