

Log into Cyberbanking.
Select **My Details** > **Suspend Account**.

The screenshot shows the BEA Singapore Personal Cyberbanking interface. The top navigation bar includes the BEA logo, the text 'SINGAPORE PERSONAL CYBERBANKING', a notification icon with '30', a user profile icon, and the username 'XXXXXXXXXX'. Below this is a secondary navigation bar with four tabs: 'Accounts & Payments', 'Banking Services', 'Loans', and 'My Details'. The 'My Details' tab is selected and highlighted with a red underline. A dropdown menu is open under 'My Details', showing options: 'Change PIN', 'i-Token Management', 'Inbox', and 'Suspend Account'. The 'Suspend Account' option is highlighted with a red rectangular border. Below the dropdown menu, there are two main content areas. The left area features a donut chart representing currency balances, with a legend listing currencies and their corresponding amounts: USD (6,539,550.86), AUD (911,588.74), GBP (30,979.89), EUR (26,998.07), CHF (28,204.32), CAD (27,618.06), NZD (30,000.89), JPY (1,739,684), CNY (70,809.19), and HKD (29,422.42). The right area displays a list of transactions, including 'MIN BAL SRV CHARGE' (-SGD 20.00), 'C/A CREDIT INTEREST' (+SGD 2.28), and three 'IBKXXXXXXXX-XXXXX' transactions (-SGD 20.00, -SGD 20.00, and -SGD 100.00).

BEA 東亞銀行 SINGAPORE PERSONAL CYBERBANKING

Accounts & Payments Banking Services Loans **My Details**

MY DETAILS

- Change PIN
- i-Token Management
- Inbox
- Suspend Account**

Currency	Balance
USD	6,539,550.86
AUD	911,588.74
GBP	30,979.89
EUR	26,998.07
CHF	28,204.32
CAD	27,618.06
NZD	30,000.89
JPY	1,739,684
CNY	70,809.19
HKD	29,422.42

Transaction	Amount
MIN BAL SRV CHARGE	-SGD 20.00
C/A CREDIT INTEREST	+SGD 2.28
IBKXXXXXXXX-XXXXX	-SGD 20.00
IBKXXXXXXXX-XXXXX	-SGD 20.00
IBKXXXXXXXX-XXXXX	-SGD 100.00

The screenshot shows the BEA Singapore Personal Cyberbanking interface. At the top, the logo 'BEA 東亞銀行' and 'SINGAPORE PERSONAL CYBERBANKING' are visible. The navigation bar includes 'Accounts & Payments', 'Banking Services', 'Loans', and 'My Details'. A greeting bar says 'Hello, Last login on'. The 'Deposit Overview' section features a donut chart and a list of currencies with their respective balances. A modal dialog titled 'Suspend Account' is centered on the screen, asking for confirmation to suspend the account. The dialog includes a 'No' button and a 'Yes' button. The background interface is dimmed.

Suspend Account

Please confirm you want to suspend your account. Once it is suspended, you will not be able to logon to your Cyberbanking Account. To re-activate your account, please visit our branch.

Deposit Overview

Currency	Balance
SGD	30,000.89
USD	1,739,684
AUD	70,809.19
GBP	29,422.42
EUR	
CHF	
CAD	
NZD	
JPY	
CNY	
HKD	

Transaction History

Account (SGD)	Transaction	Amount	Date
XXXXXXXXXX	CHARGE	-SGD 20.00	31 Oct 2028
XXXXXXXXXX	INTEREST	+SGD 2.28	31 Oct 2028
XXXXXXXXXX	XXXXXXXXXX	-SGD 20.00	31 Oct 2028
XXXXXXXXXX	XXXXXXXXXX	-SGD 100.00	20 Oct 2028

Obtain the **6-digit Short Message Service (SMS) One Time Password (OTP)** from your mobile phone.

Enter the **6-digit SMS OTP**, then click **Confirm**.

The screenshot displays the BEA Singapore Personal Cyberbanking interface. A modal titled "Suspend Account" is centered on the screen, prompting the user to enter a 6-digit OTP sent to their mobile number +65 - ****XXXX. The modal includes a "Resend OTP" link, a countdown timer indicating the OTP expires in 91 seconds, and "Confirm" and "Cancel" buttons. The background interface shows the user's account overview, including a "Hello," greeting, a "Deposit Overview" donut chart, and a list of transactions.

BEA 東亞銀行 SINGAPORE PERSONAL CYBERBANKING

Accounts & Payments Banking Services Loans My Details

Hello,
Last login on

Deposit Overview

SGD USD AUD GBP EUR CHF CAD NZD JPY CNY HKD

29,422.42

31 Oct 2028

IBKXXXXXXXXX-XXXXX
20 Oct 2028

Current Account (SGD) XXXXXXXX

CHARGE -SGD 20.00

INTEREST +SGD 2.28

X-XXXXX -SGD 20.00

X-XXXXX -SGD 20.00

-SGD 100.00

Suspend Account

Please enter the 6 digit OTP sent to your mobile no +65 - ****XXXX

[Resend OTP](#)

OTP Expires in 91 seconds

Confirm

Cancel

The screenshot displays the BEA Singapore Personal Cyberbanking interface. A central modal window with a green checkmark icon and the text "Suspend Successful" and "Your account has been suspended." is overlaid on the page. Below the modal is a red "Refresh page" button. The background interface includes a top navigation bar with the BEA logo and "SINGAPORE PERSONAL CYBERBANKING" text, a user profile icon with the name "XXXXXXXXXX", and a main menu with "Accounts & Payments", "Banking Services", "Loans", and "My Details". The "My Details" section is active, showing a "Hello, Last login on" message and a "Deposit Overview" section with a donut chart and a list of currencies (SGD, USD, AUD, GBP, EUR, CHF, CAD, NZD, JPY, CNY, HKD) with their respective balances. To the right, there is a table of transactions, including a "Current Account (SGD)" entry with a balance of "XXXXXXXXXX" and a list of transactions with amounts and dates.

Transaction Type	Amount	Date
CHARGE	-SGD 20.00	
INTEREST	+SGD 2.28	
X-XXXXX	-SGD 20.00	
IBXXXXXXXXXX-XXXXX	-SGD 20.00	31 Oct 2028
IBXXXXXXXXXX-XXXXX	-SGD 100.00	20 Oct 2028