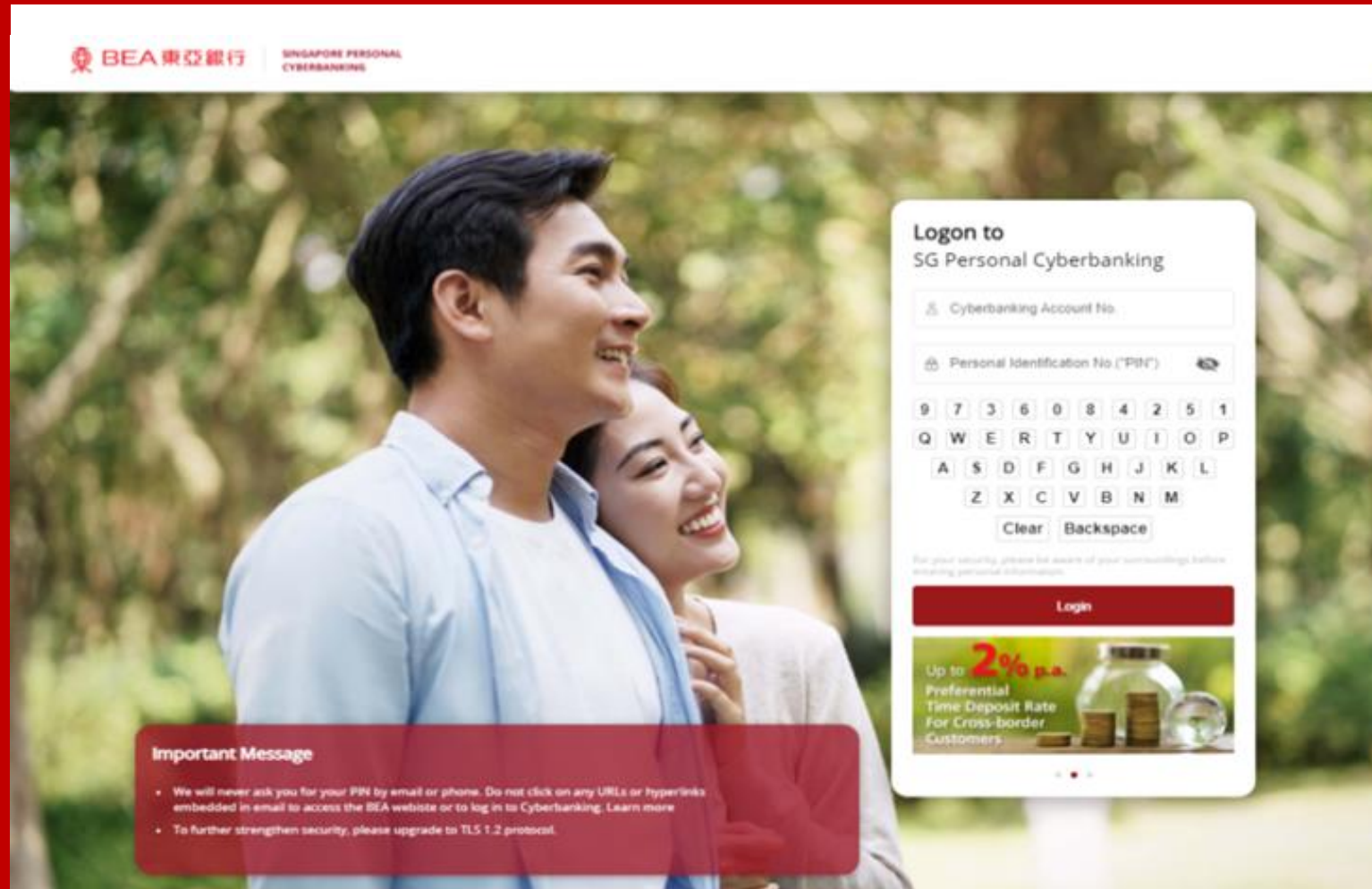


1

Log in to Cyberbanking.

Enter your Cyberbanking Account Number and PIN.

Click 'Login' to proceed.



2

Read the Digital Security Awareness stated.
Click 'Agree' to continue.

The screenshot shows the BEA Singapore Personal Cyberbanking login interface. A central modal window titled "Digital Security Awareness" is displayed over the login form. The modal contains a list of security instructions and a confirmation statement. The background shows a blurred image of a person's shoulder and a login form with fields for username and password, and a "Login" button.

BEA 東亞銀行 SINGAPORE PERSONAL CYBERBANKING

Digital Security Awareness

- Never click on links provided in SMSes or emails claimed to be sent by banks.
- Never disclose internet banking credentials or passwords to anyone, including persons claiming to be from banks or government agencies.
- Verify SMSes or emails received by calling the bank directly on the hotline listed on its official website.
- Transact only on the bank's official website, or through the bank's official mobile application.
- Closely monitor transaction notifications received from the bank so that any unauthorised payments are reported as soon as possible to increase the chances of recovery.
- Keep your devices updated with the latest security patches and anti-virus software

I have read and understood the Digital Security Awareness Information

Cancel Agree

Important Message

- We will never ask you for your PIN or hyperlinks embedded in emails or SMSes from BEA Cyberbanking.
- To further strengthen security, please be aware of your surroundings before using the mobile application.

Cyberbanking

Login

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3

Obtain the SMS OTP from mobile.
Enter the 6-digit SMS OTP into SMS OTP Verification box.
Click 'Verify' to proceed.

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SMS OTP Verification

Cyberbanking Account No. *****

Please enter the 6 digit OTP sent to your mobile no
_***

OTP expires in 94 seconds

Verify

[Login with another Cyberbanking Account](#)

Important Message

- We will never ask you for your PIN by email or phone. Do not click on any URLs or hyperlinks embedded in email to access the BEA website or to log in to Cyberbanking.
- To further strengthen security, please upgrade to TLS 1.2 protocol.

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4

Read the Terms and Conditions stated.
Scroll to end of page.
Click 'Accept' to proceed.

The screenshot shows a web browser interface for BEA Singapore Personal Cyberbanking. A central dialog box is open, displaying the 'TERMS AND CONDITIONS FOR SG CYBERBANKING SERVICE (PERSONAL BANKING)'. The dialog box contains the following text:

TERMS AND CONDITIONS FOR SG CYBERBANKING SERVICE (PERSONAL BANKING)

This document sets out the terms and conditions (as amended, modified and/or supplemented from time to time) (the "Terms") that apply to the use of the Cyberbanking Service provided by the Bank of East Asia Limited, Singapore Branch (the "Bank").

To the extent not inconsistent with the Terms, the Bank's Accounts and Services Terms and Conditions (the "General Terms") shall be incorporated into the Terms. If there is any conflict or inconsistency between the Terms and the General Terms, the Terms shall prevail. Capitalised terms used but not defined in the Terms shall have the meaning given to them (if any) in the General Terms.

1. Definitions and Interpretation

In these Terms, the following terms, shall, except where the context requires otherwise, have the following meanings:

1.1 "Account", in relation to a Customer, means any account held by the

I have read and understood the Terms and Conditions for SG Cyberbanking Service (Personal Banking).

At the bottom of the dialog box are two buttons: 'Decline' and 'Accept'.

In the background, the BEA logo and 'SINGAPORE PERSONAL CYBERBANKING' are visible at the top. On the left, there is an 'Important Message' section with the following text:

Important Message

- We will never ask you for your PIN by hyperlinks embedded in email to acc
- To further strengthen security, please

At the bottom of the page, there is a footer with the following text: 'Terms and Conditions | Disclaimer | Privacy Statement | Security Tips | Maintenance Schedule Copyright © 2022 The Bank of East Asia, Limited. All rights reserved.'

5

For first time log in,

- Enter your Current Cyberbanking PIN.
- Enter your New Cyberbanking PIN.
- Re-enter your New Cyberbanking PIN.
- Click 'Submit' to proceed.

BEA 東亞銀行 | SINGAPORE PERSONAL CYBERBANKING

Change PIN

Cyberbanking Account No XXXXXXXX

Current PIN

Enter current PIN

New PIN

Enter new PIN

Confirm new PIN

Submit

Cancel

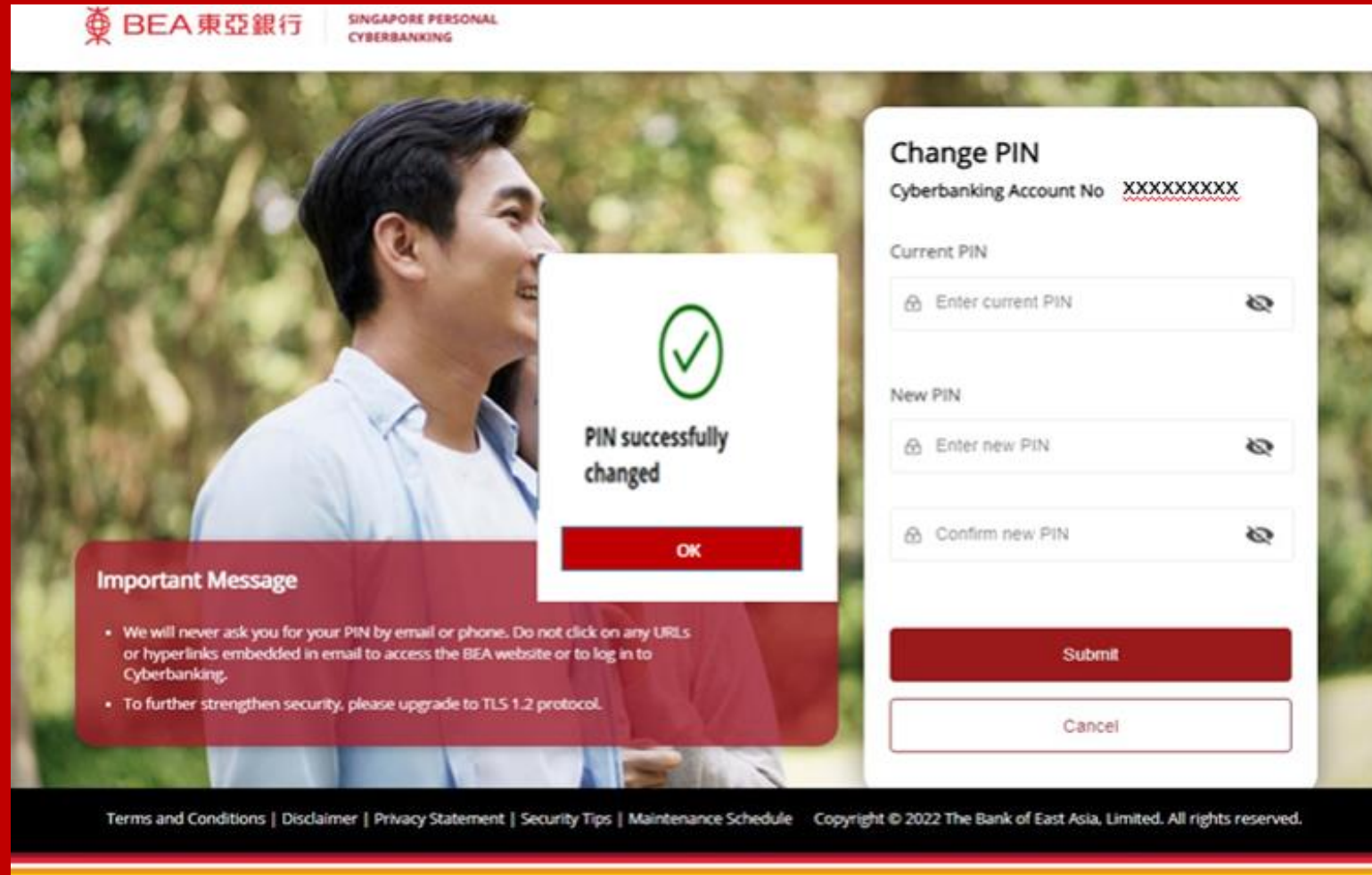
Important Message

- We will never ask you for your PIN by email or phone. Do not click on any URLs or hyperlinks embedded in email to access the BEA website or to log in to Cyberbanking.
- To further strengthen security, please upgrade to TLS 1.2 protocol.

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6

'PIN successfully changed' is displayed. Click 'OK' to proceed. A notification on successful change of PIN is send to your registered email.



7

The Personal Cyberbanking will be displayed.

The screenshot shows the BEA Singapore Personal Cyberbanking dashboard. At the top left is the BEA logo and the text "SINGAPORE PERSONAL CYBERBANKING". On the top right, there is a user profile icon and the text "FULL_NAME OF XXXXXXXXXXXX". Below the header is a navigation bar with three items: "Accounts & Payments", "Banking Services", and "My Details". A large pink banner displays a personalized greeting: "Hello, FULL_NAME OF XXXXXXXXXXXX" and "Last login on 24 Mar 2022 09:35:52 SGT". The dashboard is divided into four main sections: 1. "Deposit Overview" with a blue donut chart, a "SGD" label, and a balance of "156,425.71", with a "See All" link. 2. "Recent Transactions" with a dropdown menu set to "Current Account (SGD)" and "XXXXXXXXXX", a magnifying glass icon, and the text "No Record Found", with a "See All" link. 3. "Upcoming Scheduled Instruction" with the text "No Record Found". 4. "Fixed Deposit" with the text "You have Fixed Deposit(s) maturing on 11 Apr 2023. Click 'See all' for details." and a "See All" link.